# <u>A.R.C.H.T</u>

A customer's guide for engaging with effective systems provided by hospitality owners as lawful alternatives to domestic covid vaccination or recovery certificates.

Our aim is, also, to protect and keep everybody safe but still enjoy our social life together as a community by providing this abridged version for customers from the hospitality toolkit.

Our objective in the full toolkit was to explain what the regulations actually state and how they actually work alongside and with other laws because we believe this will empower people to make choices that do not discriminate. Whereas the guidance offered through NI Direct covid certificate website is creating erroneous assumptions in people on how the rules operate leading to discrimination, inequality and human rights breaches.

Because guidance is presented as lawful commands, we believe people are, unwittingly, giving away many of their rights and freedoms and being dictated to for the first time ever in society allowing ourselves to be monitored by 3 means to track how we are, where we go and who we are;

- 1. The need for express permission to enter premises only if we have undergone a medical procedure or are exempt and
- 2. Have photographic identification, and
- 3. Have our name and phone number recorded.

As a people and a community society operates with an implied permission to freely enter unhindered, unmonitored and remain on premises because of our understanding that people share a collective responsibility to be of good behaviour, manners, general decency and health.

We believe our community needs to find a way back to that position and we hope this toolkit, in conjunction with the both the hospitality toolkit and Owners toolkit, will help people rebuild this network.

#### WHY THE CHANGE

Health Protection (Coronavirus, Restrictions) Regulations (Northern Ireland) 2021. Statutory Rule No.93. Amended 9<sup>th</sup> December 2021.

Engages a 2 Part Process -

#### FIRST – The Customers Responsibility.

16B.— (1) A "qualifying individual" (a customer / person – P) may attend a relevant event or enter and remain on relevant premises.

(2) A qualifying individual is an individual who can evidence their Covid status in accordance with regulation 16C.

P = 'who is able to have an available body of facts or information complying with 1 of the 5 examples in Reg 16 C, which can indicate whether the proposition that they are a qualifying individual is valid or true'.

# 5 Questions to answer -

Q1 - Have you have any type of evidence of 1 of the 5 examples? If Yes;

Q2 – In what format or way do you have that evidence, e.g., a text from NHS confirming a + PCR test.

Q3 – Are you able to have, with you, photographic identification? If yes;

Q4 – Are you, therefore, P (customer) a qualifying individual? If yes;

Q5 – Do the regulations state how you must / should show that evidence and identification when entering premises?

If not, we need to move onto the 2<sup>nd</sup> part of the process to be able to enter premises.

SECOND – The Owners Responsibility.

## What a customer can reasonably expect from owners.

Regulation 16F -

- 1. A system operating to ensure only a qualifying customer enters or removed if not.
- 2. A record of details from each adult customer of name, number, date and time of entry.

Owners must also continue to apply other laws that make sure customers enter unhindered and free from discrimination, inequality and having their human rights breached by interactions with their staff and protect their health and safety.

It is up to the owner to determine which system or systems they are going to use which relies on interactions with you as the customer which they believe is their best practice for their premises, examples could be;

• Pre-attendance declarations -

non – verbal:

website protocols and questions to the booking customer as part of the navigation menu and thereafter a declaration that by completing booking you are a qualifying person and will have accompanying identification as required.

With a link for other guests to log into or receive an email requiring them to also complete the above best practice protocols or receive a notification to interact with staff engaging with the owners system as detailed below.

#### Verbal:

Questions asked to you, as above, when booking by phone declaring that by completing the booking you are a qualifying person and will have accompanying identification as required.

Other guests not party to that call would be obliged to follow the following;

## Attendance Declarations -

#### non-verbal:

showing a text / screen shot on your phone or printed from NHS result PCR test 16C (1) (C) [within the time frame allowed] or

showing a screen shot, email verification on your phone or printed verification of recovery certificate relating to above PCR test is being processed or

ticking yes to being 1 of 5 of covid status examples and signing an owners prepared declaration form with name, date, time of entry and confirmation of required ID, either at the entrance or when seated.

#### Verbal:

A questionnaire being presented to you by staff establishing if you can be given permission, as a qualifying individual thus having covid status being able to evidence 1 of 5 examples and have, on your person, ID as required.

#### 3 things to remember -

1. As long as you are able to have 1 of the 5 and identification you can be permitted entry.

2. It is up to the premises to operate their effective permission system during 3 points in time – prior to entry, on entry, when inside because there is no rule saying how the owner finds out if the customer is permitted entry and how the customer verifies, they are a qualifying individual.

3. The domestic covid certificate is not the only lawful way to evidence covid status.